

Survey in numbers



10

core questions on user experience of police ICT

2

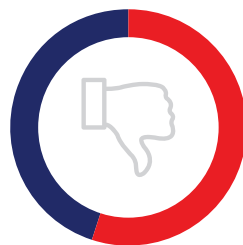
new questions for 2018 on specific systems highlighted by users*

2

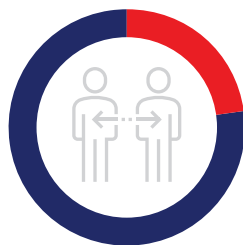
new questions for 2018 on the challenges of and investment plans for digital evidence management*

6

demographic questions



55% not satisfied with their force's overall ICT provision



23% think their force compares well with other forces



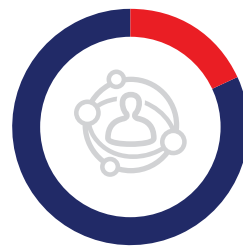
30% think their force invests wisely in technology



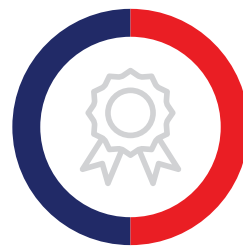
51% say their force can provide a mobile data device fit for purpose if needed



42% think that the main operational systems they rely on are easy to use



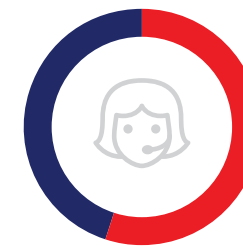
18% think their force's policing systems are well integrated



50% believe the information held on the force systems they use can be relied on



65% are able to access a computer at work when they need one



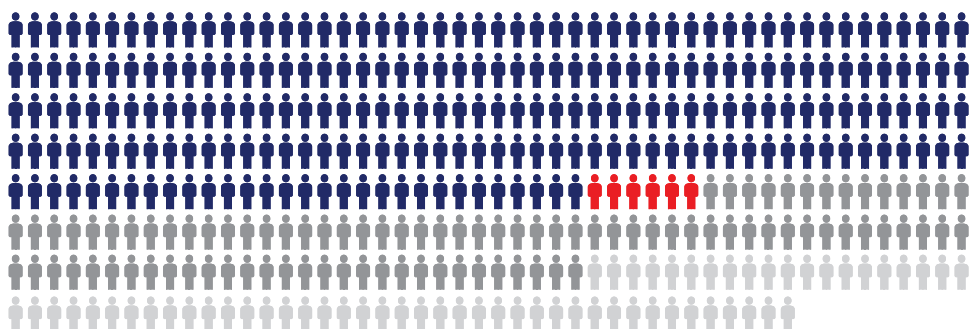
55% say that if something goes wrong or they need assistance they can easily access help whenever they need to



27% think the training received to use systems has been of a high quality and was delivered at the right time

3,980 total participants

Each person represents 10 respondents



48

Police forces

43 England & Wales, Police Scotland, PSNI, BTP, CNC and National Crime Agency

- federated ranks
- senior officers
- staff
- did not finish survey

9 minutes average time spent completing the survey

18,515 individual comments submitted