survey in numbers

10 core questions on user experience of police ICT

- 55% not satisfied with their force's overall ICT provision
- 23% think their force compares well with other forces
- 30% think their force invests wisely in technology
- 51% say their force can provide a mobile data device fit for purpose if needed
- 42% think that the main operational systems they rely on are easy to use

2 new questions for 2018 on specific systems highlighted by users

- 18% think their force's policing systems are well integrated
- 50% believe the information held on the force systems they use can be relied on

2 new questions for 2018 on the challenges of and investment plans for digital evidence management

- 65% are able to access a computer at work when they need one
- 55% say that if something goes wrong or they need assistance they can easily access help whenever they need to

6 demographic questions

- 3,980 total participants

Each person represents 10 respondents

48 Police forces

43 England & Wales, Police Scotland, PSNI, BTP, CNC and National Crime Agency

9 minutes average time spent completing the survey

18,515 individual comments submitted

Results in forthcoming report

* Results in forthcoming report

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